



Field Service Technician

OMAX Corporation is a rapidly growing, leading provider of precision-engineered abrasive waterjet systems. OMAX has brought together the leading innovators and experts in abrasive waterjet technology, fostering an environment that promotes teamwork and a dedication to excellence. The capabilities of our machines consistently evolve to meet the diverse and changing needs of our customers.

The selected candidate for this position will travel to domestic and/or global customer locations weekly from your home location to perform new machine installations, machine troubleshooting assistance and contracted maintenance service.

Requirements:

- Travel back and forth from your home location to the customer site
- Uncrating and inventory of the OMAX supplied equipment
- Layout and permanent placement of the equipment
- Assembly and interconnection of the supplied sub-assemblies
- Perform a system test – repair and correct anything not operating properly
- Customer training on the new system
- Ensure the job is completed and the site is clean and tidy
- Follow-up training
- Machine troubleshooting assistance
- Perform contracted maintenance service
- Assist the sales department with customer interactions such as pre-sales visits, test cuts, and machine wellness visits
- Occasional assistance in the customer service department with “Technical” phone support to customers
- Professionally represent OMAX Corporation at all times
- All other duties as deemed necessary by the department manager or supervisor

Qualifications:

- 2 year technical school degree or equivalent
- 3 years previous experience as a field service technician

- Self-starter who can work from a remote location on his own
- Ability to travel extensively throughout the world for 2-3 weeks at a time
- Current passport and driver's license
- Excellent customer interaction skills
- Excellent mechanical and electrical control system aptitude
- Displays patience and perseverance to complete an assigned task
- Good computer skills, including Microsoft Office Suite and AutoCAD (or similar) drafting software experience
- Ability to lift 75 pounds

At OMAX Corporation, we value our employees and appreciate their dedication. We offer an excellent compensation package that includes a competitive salary, generous benefits such as: medical, dental, and vision coverage, short-term and long-term disability coverage, a 401K Plan with company matching, education reimbursement, 12 paid holidays, vacation and sick time. If you are passionate about what you do and enjoy working with people who are equally talented and dedicated, we would like to hear from you!

Fax resumes to (253) 872-9660 or email resumes to humanresources@omax.com.

Please note that due to the number of resumes we receive, only qualified applicants will be contacted. You must be able to work for any company within the United States to be considered.

OMAX Corporation is an equal opportunity employer